

# Services 4.0: innovation for workforce upskilling and reskilling

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I am Marie-Sophie, 30 years old French. I studied European Affairs and History. Graduated from 3 Masters. Worked for less than 4 yours in the European affairs environment. AND THEN I SHIFTED.

## Career Change

#### **Short Term Observations**

Unhappiness at work
Unability and unwillingness to look
for similar jobs, even with a
different work environment
Decrease of self confidence

### **Short and medium terms solutions**

Personal skills analysis
Voluntary experiences in other fields to try out new skills
Career coaching partly subsidised by the Flemish
government

'It took me one year from the moment I decided to change to the time I left my job (aka my first long term position)'

## Set up Organised Shift

# WHAT MAKES A CAREER SHIFT Effective



SKILLS AND
LIFE
PROJECT
ANALYSIS



### **RESOURCES**

Unemployment subsidies
Paid Traineeships
Subsidised
entrenepreneusrhip
programs
Ex: Erasmus for young
entrepreneurs



USE OF
REGIONAL
AND LOCAL
PROGRAMS
AND HELPS

### WHAT MAKES ME HAPPY AND SEFL-CONFIDENT?







# BAKING









# From 14/09/2018

- I started a traineeship at Le Phare du Kanaal
- Meanwhile I started a 3
   years long training in Baking
   and pastry at EFP in Brussels
- And I have as well to undertake 250h unpaid traineeships to complete my training, in baking and pastry shops.
- On April 2019, I got hired by Le Phare du Kanaal as part of the Kitchen and Com team.
- I am still doing my pastry training.
- LONG WORKING HOURS but WORTH IT.



